



# Newsletter

Dec-Jan 2016-17

*"A leading service provider helping our communities enjoy the life they want to live"*



## A word from our CEO, Helen Pollard

### Merry Christmas Everyone

On behalf of everyone at SEC Care, I would like to wish you and your families and friends a safe and enjoyable Christmas and New Year.



### Reflecting On 2016

Looking back over 2016, it has certainly been one of change for our Organisation. We are working towards our move to Somerville Street and hope having the premises in a busy and visible space will encourage clients and members of the community to drop in. We will have information available on what programs can be accessed in Southern Tasmania and expect we will help many people over the years to navigate what can be a very confusing care system.

### SEC Care Takes Home Aged Care Award!

We are very proud to have received the 2016 Aged and Community Services Tasmania Award for Media, Marketing and Engagement. This Award is a reflection of the hard work many people have put into getting 'out and about' in our communities, exchanging information, ideas and stories through many different communication platforms, as well as discussing with you ways in which we can improve our services. Thank you for all your support in engaging with us and sharing your stories.

### Office Hours over Christmas

Our Cole Street office will remain open during the Christmas break, with the usual closures for public holidays. Some staff are taking a well-earned break, but we are certainly available for general day-to-day and ongoing queries, issues and scheduling inquiries.

### Feedback

Don't forget any feedback (positive, improvement ideas, or other!) is always welcome – And as we close this year: Thank you for your continued support of South Eastern Community Care.



### **CHANGE IN MOVING DATE – NOW END OF JANUARY 2017**

While much progress has been made, we have had to delay our move to Somerville Street from Cole Street. The last of the renovations will be completed after the Christmas break and we are now planning the big move for the end of January.

If you have any questions regarding the head office move, feel free to call us on 6269 1200.

### **Payment Due on the Blue**

To avoid confusion around your billing, we have colour-coded our statements and invoices.

The invoice shows the services provided to you for the month and the statement is the summary of all invoices owing on your account.

We have colour-coded your statements in blue and this is the document that states the amount to pay. In short, payment due on the blue.



# Christmas Cheer at SEC Care!



Our Day Centres love getting into the Christmas spirit!



**Above Left:** Neil receiving a gift from Santa!  
**Above Right:** Brighton Day Centre playing Roulette. **Left:** Denise pretending to be Santa. **Right:** Santa's little helper!



**Left:** The Sorell Day Centre during Christmas celebrations. **Right:** Betty with Santa!



## SEC Care Day Centres Closed over Christmas period – reopening first week of January 2017

The SEC Care Day Centres will be closing from Friday, 16 December and re-opening the first week of January 2017. If you wish to get involved with the Day Centres in 2017, phone either Kathy on 0427 804 600 or Denise on 0423 264 833.



### Brighton Day Centre Calendar for Dec-Jan 2016-17 (Closed over Christmas period)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
<b>(Dec) 19</b> – Day Centre closes for Christmas – back on Thurs, 3 Jan 2017.	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>
<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>(Jan)1</b>
<b>2</b>	<b>3</b>	<b>4</b> – Day Centre resumes tomorrow!	<b>5</b> – In house day at Pontville Day Centre. <b>Activity:</b> Reminiscing over Christmas season/catching up. <b>Time:</b> 10:00am – 3:00pm.	<b>6</b>	<b>7</b>	<b>8</b>
<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b> – In house day at Pontville Day Centre. <b>Activity:</b> Making 2017 calendars. <b>Time:</b> 10:00am – 3:00pm.	<b>13</b>	<b>14</b>	<b>15</b>

### Sorell Day Centre Calendar for Dec-Jan 2016-17 (Closed over Christmas period)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
<b>(Dec) 19</b> – Day Centre closes for Christmas – back on Thurs, 3 Jan 2017.	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>	<b>25</b>
<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>31</b>	<b>(Jan) 1</b>
<b>2</b> – Day Centre resumes tomorrow!	<b>3</b> – Shopping at Eastlands and lunch. <b>Time:</b> 10:00am – 3:00pm. Meal at own cost.	<b>4</b> – In house day at Somerville Street Day Centre. <b>Activity:</b> Reminiscing on Christmas/catching up. <b>Time:</b> 10:00am – 3:00pm.	<b>5</b>	<b>6</b> – Friday bus trip. <b>Activity:</b> TBA <b>Time:</b> 10:00am – 3:00pm. Meal at own cost.	<b>7</b> – Men's Gathering. <b>Activity:</b> TBA <b>Time:</b> 10:00am – 3:00pm. Meal at own cost.	<b>8</b>
<b>9</b>	<b>10</b>	<b>11</b> – In house day at Somerville Street Day Centre. <b>Activity:</b> Making 2017 calendars. <b>Time:</b> 10:00am – 3:00pm.	<b>12</b>	<b>13</b> – Friday bus trip. <b>Activity:</b> TBA <b>Time:</b> 10:00am – 3:00pm. Meal at own cost.	<b>14</b>	<b>15</b>

## Orford Day Centre Calendar for Dec-Jan 2016-17 (Closed over Christmas)

Mon	Tue	Wed	Thu	Fri	Sat	Sun
(Dec) 19 – Day Centre closes for Christmas – back on Wednesday, 11 Jan 2017.	20	21	22	23	24	25
26	27	28	29	30	31	(Jan) 1
2	3	4	5	6	7	8
9	10	11 – In house day at Prosser House Day Centre. <b>Activity:</b> Reminiscing over Christmas/Catching up. <b>Time:</b> 10:00am – 3:00pm.	12 – In house day at Prosser House Day Centre. <b>Activity:</b> TBA <b>Time:</b> 10:00am – 3:00pm.	13 – In house day at Prosser House Day Centre. <b>Activity:</b> TBA <b>Time:</b> 10:00am – 3:00pm.	14	15

**Want to join in?** Call our Prosser House Day Centre Coordinator, Cheryl, on 03 6257 1152.

### Festival of Smiles!

On Sunday, 27 November, SEC Care celebrated International Day of People with a Disability at Festival of Smiles at Montrose Walk. SEC Care provided competitions, give-aways and snow cones to festival patrons – the snow cone maker was a huge success, providing over 400 snow cones in 2 hours to many hot participants on the day. Our stall was in constant action over the event.

A big thank you to Community Support Worker, Nicole Williams and Corporate Services Manager, Chris McIndoe for generously donating their time and helping myself (Sacha Llyod-Timbs) on the day.



**Pictures | Left:** Festival patrons lining up for snow cones and lucky dips. **Right:** Colouring-in competition winner, Liam, collecting his prize!



### Richmond Day Centre

The Richmond Day Centre is now operating out of the Sorell (Somerville Street) Day Centre. If you wish to speak to someone about the Richmond Day Centre, call our Day Centre Manager, Michelle, on 6269 1264.