



Client Newsletter

July 2023

*"A leading service provider
helping our communities enjoy
the life they want to live"*



A word from our CEO

Hello to everyone from the team at South Eastern Community Care. We are still encouraging all staff and clients / participants to have a flu vaccine if you haven't already, as well as ensure you are up to date with COVID booster/s. Staff continue to wear masks when delivering services in your homes although we evaluate this and check latest Government information in making the decision to continue with this safety measure.

End of (Financial Year)

The end of June and the lead-up to June is a busy time for those in our office. We are preparing for Financial Auditors to review processes and our finances. A preparatory financial Audit will commence early June, with a more details and final financial Audit being undertaken by Crowe after 31st June. The Audited Financial are presented to all interested parties at our Annual General Meeting (AGM)- which will be held in October, and our Annual Report will be available on our website after the AGM. You can see/access previous Annual Reports on our website now if you wish.

Fair Work decision for Aged Care Worker Increase as of 1st July

(Without Prejudice)

Many of you will have seen over recent weeks and months that Fair Work agreed Aged Care Workers should get a 15% pay increase as of 1st July 2023. The Federal Government said, and reiterated with the Budget, that they would fund this increase. While we have workers who are 'Aged Care', the programs they work with vary –and so we still do not have clarification from Government or our HR Consultants/Advisors on how the increase will work or be applied. Most of our staff are covered by an Enterprise Agreement- and overall are paid close to the relevant Award rate- if the Award rate increases the increase will flow on to those staff. Some categories of staff are paid well over their relevant Award (in some cases over 30% higher), and for those staff an increase in the award rate may not then flow to their Enterprise Agreement rate.

Additionally we do not, as an Organisation, have the details of how the increase will work or be applied from Government. We are working on this- and where it applies we will be paying affected staff the applicable rates. Although we may not have enough information to apply increases before 1st July, it is likely that there will be some sort of back pay which we will honour.

The Government has sent a draft letter which will be being sent to ALL Home Care Package recipients explaining how they will increase the amount paid for Packages so as to accommodate pay increases to Aged Care Workers. The Government also explains the responsibility of Providers to ensure fee increases are reasonable- and that they must still be negotiated with you. South Eastern Community Care will be reviewing fees to ensure they are able to cover the Fair Work increase to workers and any on-costs that will apply and we will keep you updated and informed as we get more information.

Increases do not, at this stage, apply to Disability Workers.

Quality Corner

A Quality Improvement Project with Consumer Advisory Committee was to implement a staff induction program. After a trial run last month with 2 employees we made some changes and it took off with a great start this month. Below is a photo of Marian from the Consumer Advisory Committee talking with our new employees at Induction.



Important Phone Numbers to Remember:

COTA Tasmania (03) 6231 3265

SPEAK OUT ADVOCACY TAS (NDIS) (03) 6231 2344

ADVOCACY TASMANIA 1800 005 131

Did you know?

Tassie has water so pure it produces the only bottled rainwater approved by health departments around the world.

NAIDOC Week 2022 will be held from Sunday 2nd July to Sunday 9th July.



This year's theme –‘For Our Elders’ across every generation, our Elders have played, and continue to play, an important role and hold a prominent place in our communities and families.

They are cultural knowledge holders, trailblazers, nurturers, advocates, teachers, survivors, leaders, hard workers and our loved ones.

Our loved ones who pick us up in our low moments and celebrate us in our high ones. Who cook us a feed to comfort us and pull us into line, when we need them too.

They guide our generations and pave the way for us to take the paths we can take today. Guidance, not only through generations of advocacy and activism, but in everyday life and how to place ourselves in the world.

We draw strength from their knowledge and experience, in everything from land management, cultural knowledge to justice and human rights. Across multiple sectors like health, education, the arts, politics and everything in between, they have set the many courses we follow.

The struggles of our Elders help to move us forward today. The equality we continue to fight for is found in their fight. Their tenacity and strength has carried the survival of our people.

It is their influence and through their learnings that we must ensure that when it comes to future decision making for our people, there is nothing about us - without us.

We pay our respects to the Elders we've lost and to those who continue fighting for us across all our Nations and we pay homage to them.

From Business Services

As of 1st July 2023 our Office will be CLOSED to walk-ins on Fridays.

We will still have phone service, including ability to take phone payments. Our office based staff will be working as usual, however we will not have in person presentations to reception/office.

We will continue to have our usual friendly in person office staff Monday to Thursday.

Thank you for your patience with this change

Business Services Team

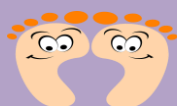
Recipe of the Month - Sweet Mustard Chops/Sausages

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| <ul style="list-style-type: none"> • 2 TBS Sugar • 1 ½ Tsp Mustard • 3 TBS Tomato Sauce • 3 TBS Worcestershire Sauce • 2 TBS Plain Flour • 2 Cups of Water | <p><u>Method</u></p> <p>Mix all ingredients together in a casserole dish. Place chops/sausages in dish. Bake for around 1 hour or until meat is cooked.</p> <p><i>Tip: boil sausages beforehand for faster Cooking time.</i></p> |
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Juliane's Joke of the Month

A termite walks into a bar and says, "So, is the bar tender here?"



Foot Clinic – Fees

CHSP Fees:	\$30.00
Private:	\$65.00
<u>Mobile Options:</u>	
CHSP:	\$45.00
Private:	\$75.00

To book an appointment, please call our friendly reception team on 6269 1200

Social Programs highlights - May/June

SEC Care participants enjoyed a lovely homemade morning tea (the best muffins they all have ever had) and tour of the OP Shop at Copping Community Care Centre on Friday the 26th May. The staff were fantastic and welcoming, anyone passing through Copping on a Wednesday or Friday call in for a delicious morning tea, you won't regret it!



Social Programs – July 2023

Sorell:

Mondays – Men's Group
10am – 2pm

Wednesday 12th 10am – 2pm
Stroke safe guest speaker

Wednesday 19th Christmas in July at Tasmania Golf Club

Fridays -10am -12pm – Bingo!

Fridays – 1.30 – 3.30pm
Knitting/Sewing Group

For any information and to book a spot please call Anna on 0400 986 854 or Angela on 0427 013 440

Prosser House:

Mondays – in house

Tuesday 25th – Shopping Trip

Tuesday 17th Lunch outing

Wednesday 19th Christmas in July at Tasmania Golf Club

For any information and to book a spot please call Anna on 0400 986 584

Tea Tree:

To be confirmed – Visit from SES Tasmania

Wednesday 19th Christmas in July at Tasmania Golf Club

For any suggestions regarding activities & events, please see Social Programs staff.

Disability Social Programs – upcoming events (dates to be confirmed):

- Zone Bowling
- Cinema afternoon
- Various activities at Tea Tree Hall and Memorial Hall
- Thursday 20th – Christmas in July at Tea Tree Hall

For any information and to book a spot please call Angelina on 0439 535 337 or Brittany on 0419 984 255



Registered NDIS Provider



Left: Jim and Fred making Dog Biscuits to sell at reception.

Proceeds go to the Dogs Home Of Tasmania

